

Press Release

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NCC Earns Top Spot in BPSR 2026 MDA Rankings

The Nigerian Communications Commission (NCC) has been ranked among the top three best-performing Ministries, Departments, and Agencies (MDAs) of the Federal Government in the 2026 Public Service Reforms Performance Assessment conducted by the Bureau of Public Service Reforms (BPSR).

In the latest Public Service Reforms Performance Assessment, the Commission was ranked third overall, following a comprehensive evaluation across key reform indicators, including the Self-Assessment Tool (SAT), Freedom of Information (FOI) Compliance Score, Fiscal Transparency and Integrity Index, and official website performance metrics.

In the ranking, the Nigerian Investment Promotion Commission (NIPC) and Nigerian Export Promotion Council (NEPC) came first and second, respectively. The institutional ranking, conducted across all MDAs of the Federal Government, recognises MDAs that have distinguished themselves in advancing public service reforms and delivering excellence in service.

Aside from the institutional awards, 20 individuals across federal, state and local levels received various distinguished public service excellence and leadership awards, for their sterling performance in public service, including the Head of Civil Service of the Federation, Mrs. Didi Walson-Jack; Senior Special Assistant to the President on Sustainable Development Goals, Mrs. Adejoke Adefulire, among others.

Representing the Executive Vice Chairman/Chief Executive Officer of the NCC, Dr. Aminu Maida, at the award ceremony on Tuesday in Abuja, the Executive Commissioner, Technical Services, Engr. Abraham Oshadami, spoke on behalf of the NCC and other awardees present, expressing appreciation to the Bureau for sustaining the annual assessment framework.

“First; on behalf of all awardees, and second, on behalf of the Board, Management, and staff of the Nigerian Communications Commission, we thank the Bureau for these recognitions. For us at NCC, this recognition acknowledges our ongoing reform efforts and underscores the need to sustain them,” he stated.

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He stated that the BPSR recognition served as a motivation for MDAs to strengthen their commitment to service delivery, noting that, for the NCC, the award also served as an affirmation that its reforms aimed at improving transparency and accountability in the sector were yielding greater public acceptance and positive recognition.

“For our telecommunications consumers, this recognition reflects ongoing efforts to strengthen service quality, transparency, and responsiveness across the sector. The assessment outcome also reinforces the importance of maintaining standards that support improved customer experience and greater confidence in telecom services nationwide,” he said.

Oshadami restated the Commission's commitment to applying regulatory tools and innovative approaches towards supporting measurable improvements in service quality and consumer protection across Nigeria's telecommunications sector. The Commission has, over the past two years, introduced far-reaching reforms to promote transparency and accountability in the telecommunications sector. These include the introduction of the National Coverage Map, which provides near real-time information on the performance and availability of operators' networks across the country, as well as the publication of Quarterly Network Performance Reports, which provide detailed assessments of network performance nationwide.

Mobile Network Operators (MNOs) have also been directed to simplify the communication of their tariffs in a manner that is clear and easy for consumers to understand. In addition, operators are required to comply with the updated Corporate Governance Guidelines, which emphasise stronger corporate accountability and improved operational performance.

The Commission has also placed significant emphasis on the proactive publication of clear, comprehensive, and timely data on industry activities to keep the public well informed and enhance accountability across the telecommunications sector.

In his remarks, the Director-General of BPSR, Mr. Dasuki Arabi, commended all participating MDAs - particularly the top performers for 2026 broader assessment- for their efforts toward transparency, accountability, and open governance. He noted that these values reflect consistency with established public service standards.

“This annual event, which begins with a public lecture and concludes with an award ceremony, marks the commemoration of the United Nations Public Service Day. It also highlights the role of the Nigeria Public Service Lecture Series and Awards as a platform for recognising MDAs that have demonstrated strong performance in reform implementation and service delivery,” he said.

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The NCC was ranked the second-best-performing Federal Government agency in the 2025 website performance assessment by the BPSR. This year's evaluation was an expanded one, touching not only on official website performance metrics, but also on other parameters such as SAT, FOI Compliance Score, Fiscal Transparency and Integrity Index.

Signed:

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